

From: Yolanda C. Rams [mailto:yrams19@gmail.com]
Sent: Monday, April 01, 2013 8:31 PM
To: #LPI Input
Cc: Yolanda C. Rams
Subject: REQUEST ASSISTANCE WITH MY LENDER SETERUS:

-- To whom it may concern at FDIC:

I am requesting your assistance for you to please, investigate my Lender, Seterus who is forcing me to have additional Flood Insurance. Please, stop Seterus from forcing me to have more insurance.

I refinanced with Quicken Loans about 5 months ago and my mortgage requires that I have insurance included with the mortgage that was part of my refinance. In addition I pay a Mandatory Homeowners Insurance for Hazard and Flood.

After Quicken Loans sold my Loan back to Seterus, Seterus is now forcing me to pay for more Flood Insurance in addition to all the insurance that I mentioned above that I already pay for. I feel totally exploited by Seterus forcing the Insurance on me. Please, help. Thank you, kindly.

Sincerely,

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